

Technical Bulletin

G Series, B Series

Duress Type 3 Issue

Issue severity

- ☒ **High. Act immediately**
- ☐ **Medium. Bosch Security Systems strongly recommends you take the action described below.**
- ☐ **Low. Advisory**

Products affected

- B9512G/B8512G Control Panels
- B6512/B5512/B4512/B3512 Control Panels

March 27, 2023

Issue

Bosch discovered an issue regarding the Duress Type 3 feature in our B9512G, B8512G, B6512, B5512, B4512, and B3512 control panels that causes a scenario where the unique User Duress Type 3 passcode activates the Duress, but may also report an improper cancellation to panel's receiver. This issue has been identified to affect panels that have selected Duress Type option 3 in programming.

Next steps

Please use one of the following two alternatives to immediately address this issue:

1. Please confirm or change the RPS setting to Duress type 0,1, or 2 and not Duress type 3 (see image)
2. Please notify your Central Monitoring Company or your Central Station that they may see a cancellation event immediately after a duress activation, and they need to treat this as a true duress event.

Firmware version 3.14.012 and greater will resolve this issue. This firmware version is available for download from the Bosch Product website. Please download this Firmware version and use the firmware update tool in RPS to update your affected panels.

B9512G Program Record Sheet	MISCELLANEOUS	Entry
COMPLIANCE SETTINGS	Duress Type	3
PANEL WIDE PARAMETERS	Cancel Reports	Yes
Phone and Phone Parameters	Call for Service Text - First Language	Contact your dealer
On Board Ethernet Communication	Call for Service Text - Second Language	
Cellular Plug-in Module	On-site Authorization for Firmware Update	No
Cloud Remote Connect	System Tamper Response	Trouble
IP Cameras	Enclosure Tamper Enable	No
Report Routing	Fire and Gas Summary Sustain	Yes
Communicator	Fire Supervision Event Type	Fire Supervision Restoral
Enhanced Communication	Fire and Gas Resound	None
SDI2 RPS / Enhanced Communication	Fire Alarm Priority over MNS	No
Power Supervision	MNS Summary Sustain	Yes
RPS Parameters	MNS Resound	None
Miscellaneous	Fire Drill Duration	20
Personal Notification	Early Ambush Time	10
AREA WIDE PARAMETERS	Second Ambush Code	Unique
KEYPADS	Abort Window	30
CUSTOM FUNCTIONS	Passcode Length	Disabled
SHORTCUT MENU	Swinger Bypass Count	2
OUTPUTS	Remote Warning	No
USER CONFIGURATION	Crystal Time Adjust	No
POINTS	Part On Output	No
SCHEDULES	Early Area Armed Output	No
ACCESS	Daylight Saving Time	US DST
AUTOMATION / REMOTE APP	Date Format	mm dd yy
SDI2 MODULES	Date Delimiter	/ (Slash)
HARDWARE SWITCH SETTINGS	Time Format	12 hour (with AM/PM)
	Time Zone	[UTC-05:00]
	Time Zone Region	Eastern Time (US & Canada)
	SDI2 Connector Protocol	Legacy SDI Protocol
	Ground Fault Detection	Enable
	Custom Text Format	Standard

Fig.1 – Duress type selection field in RPS

Bosch Security Systems B.V.

Torenallee 49

5617 BA Eindhoven

Netherlands

www.boschsecurity.com

© Bosch Security Systems B.V., 2021